Emile Egger & Cie SA
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Emile Egger & Cie SA is a medium-sized, Swiss, family owned, independent company with Headquarters in Cressier near Neuchâtel. The company focuses on the development and manufacturing of high quality, customized solid handling centrifugal pumps across a wide range of industries such as sewage, chemical, petrochemical, steel, textile, etc.

In this role you will be responsible for ensuring and maintaining business application stability and handle stakeholders requests. Additionally you will contribute to applications upgradges and projects by working in close collaboration with the our ERP and CRM partner. To reinforce our IT Department at our Swiss Head Office in Cressier NE, we are looking for a skilled and motivated :

Senior Application Support- 100% (m/w)

Responsabilities :
- Manage the ERP and CRM cloud platforms
- Analysis of internal processes and needs of the users
- Perform UAT testing in collaboration with key users
- Manage contracts, licensing and relationship with our applications vendors
- Regular communications with stakeholders to provide status updates, successful solutions as well as documenting all activities for future reference
- Responsible for the recording of issues and actions and being able to provide incident and problem management
- Organise and lead training when required
- Act as a mentor for a junior colleague

- Small scale application upgrade, configuration and patching across multiple applications environment
- Lead applications projects

Profile :
- Bachelor degree (Computer Science preferred) or equivalent
- 4-5 years of experience in the a similar role
- Fluent in French and English (written and spoken)
- Strong working experience in Microsoft Dynamics 365 Finance and Operations
- Experience in a CRM tool, ideally Microsoft Dynamics 365
- You have an excellent understanding of cloud computing environments, ideally Azure hosting
- Good knowledge of SQL
- Experience in deploying application projects
- Ability to work both independently and as part of a team as well as a willingness to take ownership for problem resolution and additional responsibilities where applicable
- Ability to quickly learn new technologies and business processes
- You have strong analytical, organisation and problem solving skills
- Show your sense of responsibility and team player attitude
- Available for trips within the Egger group subsidiaries

Good to have:
- Working knowledge of business intelligence tools such as Qlik or Power Bi
- Some knowledge of PLM applications
- Experience in manufacturing industry
- Experience in building API or data warehouse
- Proven capability of working in a global environment

Workplace : Cressier / NE
Start of employment : Immediately or to be agreed

We look forward to receiving your application containing the usual documents at rh@eggerpumps.com